

Account Password Types

Questions Addressed:

- What is the difference between all my accounts/passwords?
- What are my accounts used for?

Five Types of Accounts

1. [Active Directory \(Campus AD\)](#)
2. [Open Directory \(IGPP OD\)](#)
3. [Business Systems](#)
4. [Network \(Kerberos\)](#)
5. [UCSD Google Domain](#)

Use this [account request form](#) to request a new account if necessary.

Active Directory (Campus AD) password

- [ACMS Computer Labs](#)
- [UCSD Jabber Instant Messaging](#)
- [Encrypted Wi-Fi \(UCSD-PROTECTED\)](#)
- [IGPP Website](#)
- [IGPP CrashPlan Pro backup](#)
- [igppticket HelpDesk ticket tracking system](#)
- [UCSD Exchange E-mail and Calendars \(mail.ucsd.edu\)](#)
- [smtp.ucsd.edu](#)
- [spam.ucsd.edu](#)
- [Virtual Private Network \(VPN\)](#)
- [WebCT](#)
- [FileDrop](#)
- [UCSD Google Apps for Education](#)

If you don't remember your password, follow the instructions on the [Active Directory Password Change Tool](#).

Open Directory (IGPP OD) password

- [Barnyard lab machine](#) login.
- [igppsoftware](#) repository (matlab etc).
- Various IGPP network storage and servers.

If you need to change your OD password (old password required), visit <https://igppod.ucsd.edu/>. The password requirements are:

- Contain at least 7 characters.
- Contain at least 1 numeric character.
- Different than previous password.

If you don't remember your OD password, please contact the [IGPP HelpDesk](#) @ ext. 41753 or Room 4112

Business Systems (Single Sign-On) password

- At Your Service
- Link Family of tools
- Other UCSD business and finance systems (TN3270, aka ADCOM)

You can self-register for an account at [Single Sign-On: How to Self-Register](#).

If you don't remember your password, or need to change it, follow the instructions on [Reset Your Single Sign-On Password](#)

Network (Kerberos) password

- [ALEN](#)
- Legacy UCSD Web proxy

If you know your password and need to change it, follow the instructions on the [Network Password Change form](#).

If you don't remember your username or password, please contact the [IGPP HelpDesk](#) @ ext. 41753 or Room 4112 to request it OR take your UCSD picture ID or your driver's license and a letter on UCSD letterhead confirming your position to combined ACMS/ ACT Help Desk @ Applied Physics & Mathematics building (AP&M), Room 1313.

UCSD Google Domain (uses AD password)

Included apps

- Calendar
- Classroom
- Docs
- Drive (unlimited per user storage space)
- Gmail
- Hangouts
- Sheets
- Sites
- Slides
- Vault
- Lucidchart

To activate your UCSD Google Domain account, use your AD username/password and go to: <http://googleactivation.ucsd.edu>.

For more detailed information on your UCSD passwords and where they're used, see ACT's page on: [Getting or Changing UCSD Passwords](#).

If you need further assistance, please [contact IGPP Help Desk](#).