

# How Do I Pause CrashPlan Service

## Questions Addressed

- How do I temporarily pause CrashPlan?
- How do I disable CrashPlan while I'm at sea or have limited bandwidth?

CrashPlan runs constantly, even when the application is not open.

[https://support.code42.com/CrashPlan/6/Configuring/Pause\\_backups\\_and\\_downloads](https://support.code42.com/CrashPlan/6/Configuring/Pause_backups_and_downloads)

- [Pause the CrashPlan Service](#)
  - [Pause CrashPlan from the menu bar icon](#)
  - [Pause CrashPlan \(up to 24 hours\) with Code42 command](#)
  - [Pause Crashplan while at Sea or limit bandwidth](#)
- [Resume the Crashplan Service](#)
  - [Resume Crashplan from the menu bar icon](#)
  - [Resume CrashPlan with Code42 command](#)
    - [If you need further assistance, please contact IGPP Help Desk.](#)

## Pause the CrashPlan Service

### Pause CrashPlan from the menu bar icon

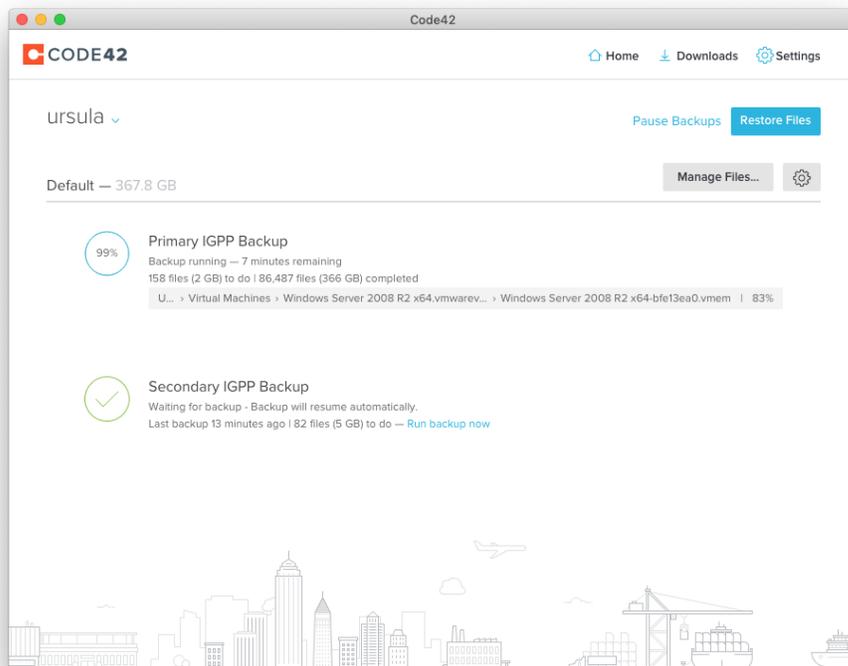
You can use the Code42 app icon in the menu bar to pause the Code42 service for a specific period of time.

1. Open the menu bar item.
  - In the top right of the screen, select the Code42 app icon.
2. Select the gear menu.
3. Choose **Pause**.
4. Select a duration (1 hour, 4 hours, or 1 day).
  - *The Code42 service is paused.*

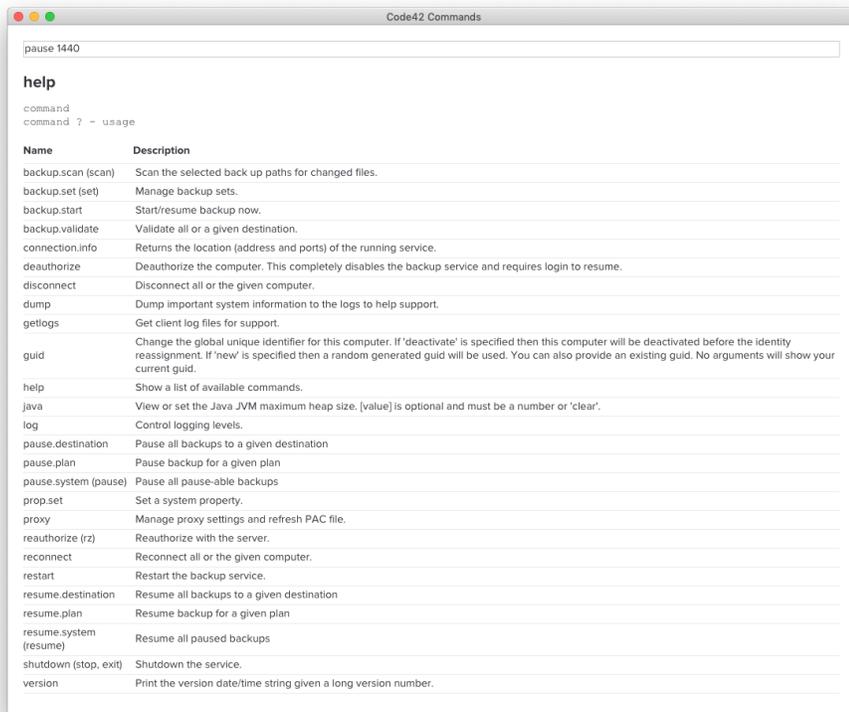
### Pause CrashPlan (up to 24 hours) with Code42 command

You can enter a manual command to pause the Code42 service for a specific period of time:

1. Sign in to the CrashPlan app.



- Open [Code42 Commands](#) by entering the keyboard shortcut for your operating system:
  - **Windows:** Ctrl+Shift+C
  - **Mac:** Option+Command+C
  - **Linux:** Ctrl+Shift+C
- Run a command to pause the Code42 service:
  - To pause the Code42 service for 24 hour, run the **pause** command.
  - To specify the number of minutes that the Code42 service pauses, enter a numeric value after pause.
  - For example, entering **pause 30** pauses the Code42 service for 30 minutes. You can enter a value up to a maximum of 1440 minutes (24 hours).



- Press **Enter**.

## Pause Crashplan while at Sea or limit bandwidth

- Sign in to the CrashPlan app.
- Open [Code42 Commands](#) by entering the keyboard shortcut for your operating system:
  - **Windows:** Ctrl+Shift+C
  - **Mac:** Option+Command+C
  - **Linux:** Ctrl+Shift+C
- Enter **deauthorize** and press Return

**Note:** Your computer will NOT be backed up until the set time has elapsed or you have manually resumed CrashPlan! It is advisable to use some other backup method during this time.

## Resume the Crashplan Service

### Resume Crashplan from the menu bar icon

To resume the Code42 service after you've paused it:

- Open the menu bar item.
  - In the top right of the screen, select the Code42 app icon.
- Select **Resume**.
  - *The Code42 service resumes.*

### Resume CrashPlan with Code42 command

- Sign in to the CrashPlan app.
- Open [Code42 Commands](#) by entering the keyboard shortcut for your operating system:
  - **Windows:** Ctrl+Shift+C

- **Mac:** Option+Command+C
- **Linux:** Ctrl+Shift+C

3. Enter **resume** and press return:

```

Command
resume

help

command
command ? - usage

Name      Description
backup.scan Scan the selected back up paths for changed files.
(scan)
backup.set (set) Manage backup sets.
backup.validate Validate all or a given destination.
deauthorize Deauthorize the computer. This completely disables the backup service and requires login to resume.
disconnect Disconnect all or the given computer.
dump Dump important system information to the logs to help support.
getlogs Get client log files for support.
guid Change the global unique identifier for this computer. If 'deactivate' is specified then this computer will be deactivated before the identity reassignment. If 'new' is specified then a random generated guid will be used. You can also provide an existing guid. No arguments will show your current guid.
help Show a list of available commands.
java Adjust Java settings. 'option' will show the Java options by default or set an option if you pass a name and value
log Control logging levels.
pause.system (pause) Disable the backup service

```

CrashPlan will immediately resume backups (you'll notice progress in each backup destination), or time to next backup that appears below each backup destination will return to a time within 15 minutes.

NOTE: If you deauthorized, simply signing back in will automatically reauthorize.

**If you need further assistance, please [contact IGPP Help Desk](#).**