

Code42 CrashPlan Setup

The following steps will help you set up Code42 CrashPlan on your computer. CrashPlan is an application that backs up your data. To set up CrashPlan you will need to know your UCSD Active Directory (AD) account username, password, and submit a help request requesting a CrashPlan account. Once you have received confirmation of your CrashPlan account from the IGPP Help Desk:

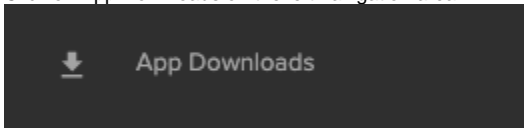
Note: You may set up CrashPlan with your account on multiple computers that are used only by you. The following steps are written with Mac OS in mind. If you are working on a different OS, the following steps should be guidelines for setting up CrashPlan on your computer. Use the steps that apply to your OS analogous to the steps below. For further questions feel free to contact us at [contact IGPP Net Ops](#).

Please note our [backup SLA](#)

- [Download CrashPlan client](#)
- [Installing CrashPlan](#)
- [CrashPlan account setup](#)
- [Verify a file is set to be backed up](#)
- [Verify files are being backed up](#)

Download CrashPlan Client

1. Go to <https://igppbackup.ucsd.edu> to download the current Code42 client (formerly called CrashPlan).
2. Click on App Downloads on the left navigation area:



3. Follow the installation steps below.

Installation Steps

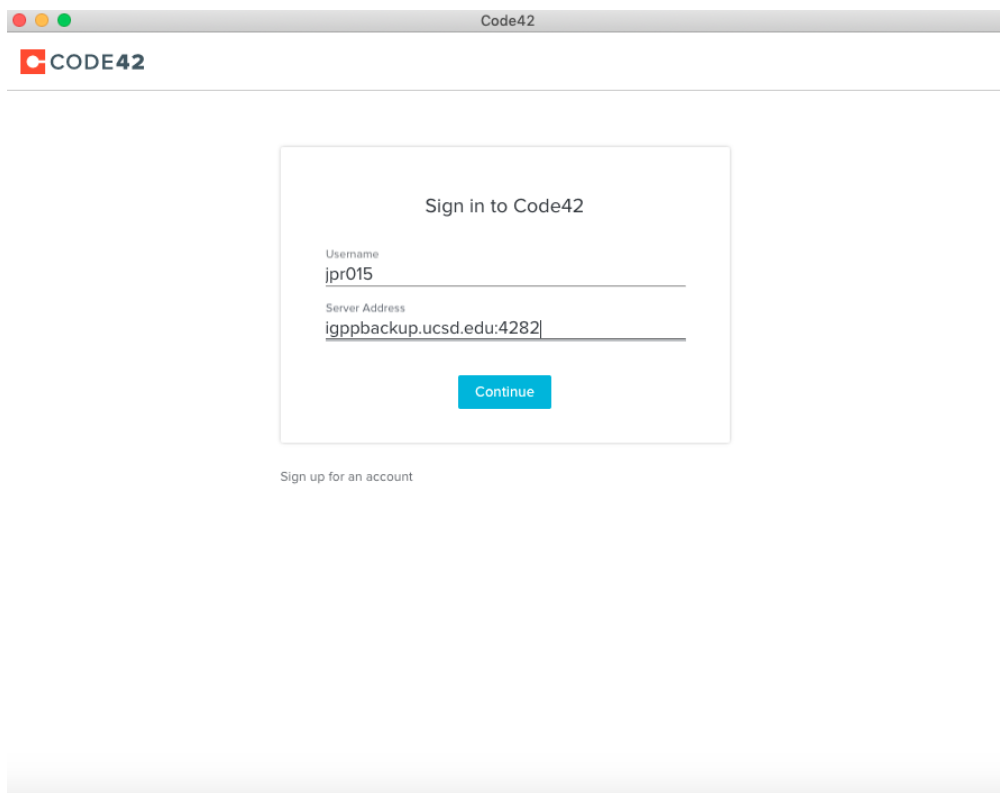
1. Double click on the **Code42CrashPlan.dmg** file you just downloaded to mount the installation drive.
2. Open the mounted drive (seen below in the upper right hand corner) to bring up a window with the installation file.
3. Click **Install Code42 CrashPlan** and go through the installation process.



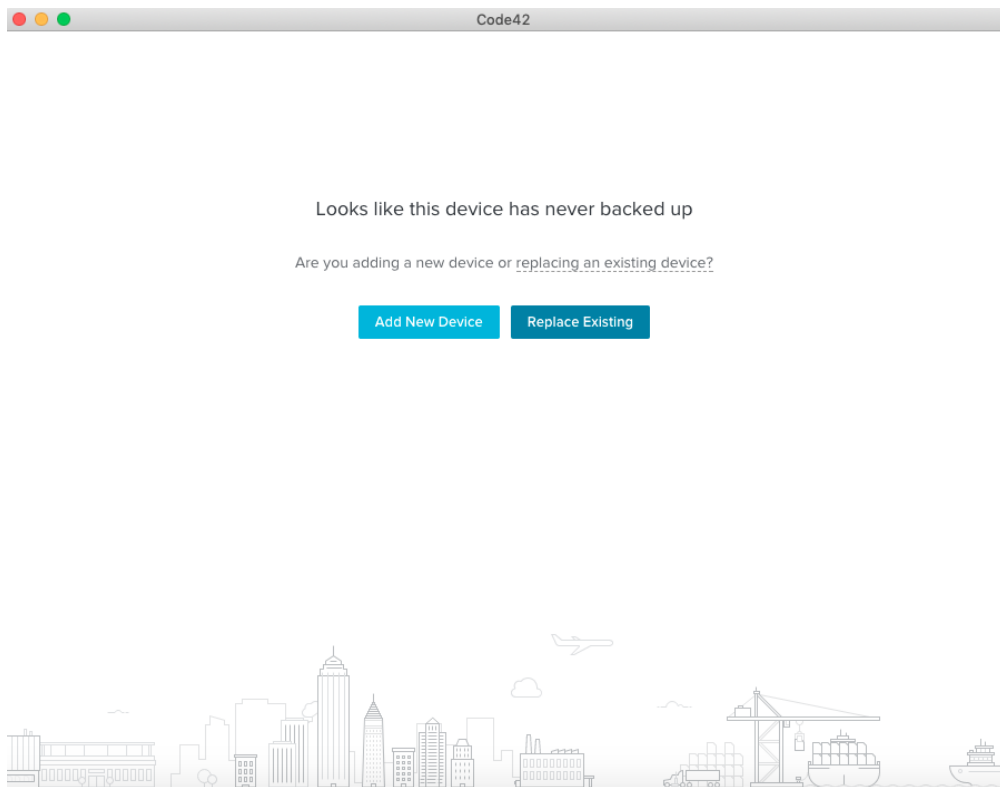
CrashPlan Account Setup

Under Finder go to **Go > Applications** and launch CrashPlan.

On the first screen enter your **AD username** and **igppbackup.ucsd.edu:4282** as the server address. The following screen will prompt you for your **AD Password**.



On the next screen select **Add New Device** unless this installation is on a computer that was previously backed up.



On the next screen click **Yes** to add this device to your backup account.

Add as new device

Are you sure you want to add this as a new device instead of replacing a device? You will need to start a new backup for this device.

[No, Back To Replace](#) [Yes](#)



This will take you to the main window. The application will sync your files with both of our backup servers (this may take a while depending on how much data you have). This process will run in the background and then the backup will begin.

CODE42 [Home](#) [Downloads](#) [Settings](#)

igpp's MacBook Pro Pause Backups Restore Files

igpp's MacBook Pro Backup Set — Scanning: 6.7 MB found Manage Files...

Primary IGPP Backup
Scanning backup selection
3,251 files (7 MB) to do — [Run backup now](#)

Secondary IGPP Backup
Scanning backup selection
Last backup 1 minute ago | 2,747 files (2 MB) to do

Users > igpp > Library > Containers > com.apple.soagen... > Library > Preferences > com.apple.imessage.bag.plist | 100%

A decorative illustration of a city skyline with various buildings, a crane, and a ship, rendered in a light, sketchy style.

Make sure to check back the following day to make sure your backup was completed.

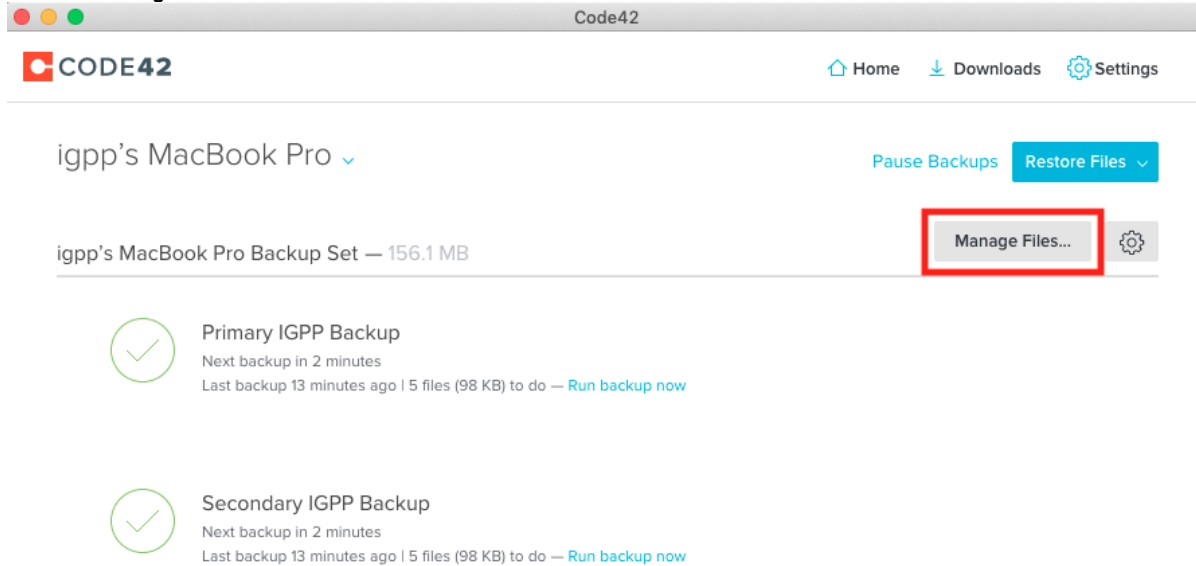


Verify a file is set to be backed up

You can verify that a file is set to be backed up by doing the following:

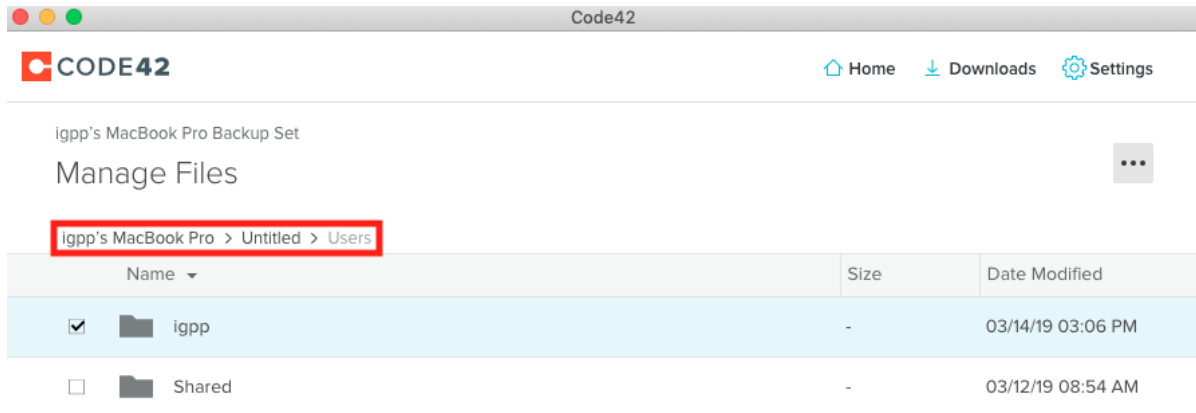
Open the **CrashPlan** application (/Applications/CrashPlan)

Select the **Manage Files** tab.



The screenshot shows the CODE42 application window. At the top, there is a navigation bar with 'Home', 'Downloads', and 'Settings'. Below this, the user's name 'igpp's MacBook Pro' is displayed with a dropdown arrow. To the right are buttons for 'Pause Backups' and 'Restore Files'. A 'Manage Files...' button is highlighted with a red box. Below this, the backup set 'igpp's MacBook Pro Backup Set' is shown with a size of 156.1 MB. Two backup types are listed: 'Primary IGPP Backup' and 'Secondary IGPP Backup', both with a green checkmark icon. Each backup entry includes the text 'Next backup in 2 minutes' and 'Last backup 13 minutes ago | 5 files (98 KB) to do — Run backup now'.

There is a line at the top which will indicate your location in the filesystem.



The screenshot shows the 'Manage Files' view in the CODE42 application. The breadcrumb path 'igpp's MacBook Pro > Untitled > Users' is highlighted with a red box. Below the breadcrumb is a table with columns for 'Name', 'Size', and 'Date Modified'. The table contains two rows: 'igpp' and 'Shared'. The 'igpp' row has a checked checkbox, while the 'Shared' row has an unchecked checkbox.

Name	Size	Date Modified
<input checked="" type="checkbox"/> igpp	-	03/14/19 03:06 PM
<input type="checkbox"/> Shared	-	03/12/19 08:54 AM

The checkboxes on the right side indicate files which are being backed up. Check or uncheck any files you wish to modify and click save to update your backup settings.

Note: Double clicking a folder will load the contents of that folder into the window.

Also Note: By default, the checkmark does not necessarily indicate that the **entire** contents of a folder are backed up.

Code42

igpp's MacBook Pro Backup Set

Manage Files

Untitled > Users > igpp

Name	Size	Date Modified
<input checked="" type="checkbox"/> Desktop	-	03/14/19 03:09 PM
<input checked="" type="checkbox"/> Documents	-	01/01/18 09:01 AM
<input type="checkbox"/> Downloads	-	03/14/19 03:05 PM
<input checked="" type="checkbox"/> Library	-	03/14/19 12:13 PM
<input type="checkbox"/> Movies	-	01/01/18 09:01 AM
<input type="checkbox"/> Music	-	01/01/18 09:01 AM
<input checked="" type="checkbox"/> Pictures	-	01/01/18 09:01 AM
<input type="checkbox"/> Public	-	01/01/18 09:01 AM

Cancel

Verify files are being backed up

The backup of your selected files is complete if there are green checkmarks by both backup servers in the main window.



igpp's MacBook Pro ▾

[Pause Backups](#) [Restore Files](#) ▾

igpp's MacBook Pro Backup Set — 156.1 MB

[Manage Files...](#)



Primary IGPP Backup

Next backup in < 1 minute

Last backup 15 minutes ago | 48 files (629 KB) to do — [Run backup now](#)



Secondary IGPP Backup

Next backup in < 1 minute

Last backup 15 minutes ago | 48 files (629 KB) to do — [Run backup now](#)

If you need further assistance, please [contact IGPP Net Ops](#).