

# CrashPlan Installing Java After OS X Mavericks 10.9 Upgrade

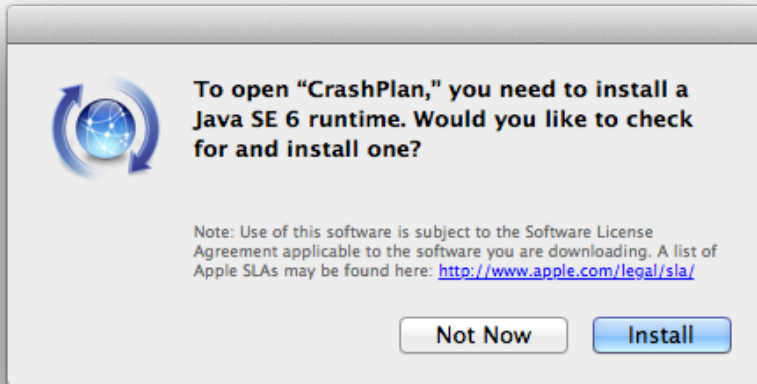
Conrad McGarry updated July 14, 2014 at 7:22 PM

## Questions Addressed

- What steps do I need to take to ensure that CrashPlan is working properly after I upgrade my machine to OS X Mavericks 10.9? What steps do I need to take to ensure that CrashPlan is working properly after I upgrade my machine to OS X Mavericks 10.9?

## Procedure

1. Navigate to your **Applications** folder.
2. Open **CrashPlan.app**.
3. When prompted, **install** Java.



Note: If this installation fails, download Java 1.6 directly from Note: If this installation fails, download Java 1.6 directly from [Apple's support page](#).

4. After Software Update finishes installing Java, CrashPlan.app opens and all operations begin normally.

If you need further assistance, please [contact IGPP HelpDesk](#).